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| Keenan_Logo.png  **April 2015, Monthly Report**  Submitted to Keenan & Associates May 13, 2015  Compiled by Jaikrishna  Jaikrishna.cs@focusite.com |
| PREFACE This monthly summary report covers work accomplished during the period of April 01 through April 30, 2015 as part of Keenan – Focus America Technology Partnership. DISTRIBUTION LIST |

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# BI/BO - Support Services / Enhancements

## BI Enhancements

* WC Adhoc reports adding new dimension – Successfully Completed – Deployed in PROD
* WC Claim Analytics – ETL Development – Completed – Deployed in PROD
* WCIR Report ETL Enhancements – Deployed in PROD
* PCB Dashboards 3.1 to 4.1 migration – WC Development completed & started with bug fixing reported by QA team – In Progress
* PCB 4.1 Demo Dashboard – Development - PL Sections Completed – Sent for Review
* Portal Integration parameters shared with PCB 4.0 development team
* HH & Enloe Dashboard – Data Refresh – Completed Successfully
* CBMS Weekly Status Report/Dashboard – Development completed – UAT Ready
* ODS 4.0 – Approach shared & ongoing Requirement Analysis and Design & Development – In-Progress
* WCIR Changes requested for SP/JPA/Client IDs & Numbers – Successfully completed – Deployed in PROD
* Keenan Direct – All Leads Report – ETL/DB/Reports Migration to PROD successfully completed – new user created to access reports
* PCB 4.0 Alert Data ETL Development – Completed – Shared with Portal Team for Review – QA Ready (awaiting for Portal team confirmation)
* ETL Jobs in 4.2 ETL Test Server – Migrated & Executed Successfully – Awaiting approval on Hardware configuration updates in QA & PROD

## BI Support Services

* March, 2015 month end AIG ETL support services completed successfully.
* March, 2015 month end ODS ETL issues due to BR mismatch fixed and ETL job run completed successfully
* Completed successfully production tasks of ETL job run, report refresh, Dashboard updates. Four times ODS3 BR issues escalated to iVOS team and the same is fixed. BenefitPoint Prod Data Extract issue once & followed by Job Execution done manually
* EBS 2015 Jobs monitoring completed successfully in PROD – Multiple survey issues posted to Business for the correction in SalesForce
* WCIR Job run completed successfully in PROD
* Reports data quality check done successfully
* Daily ODS3 ETL Load Slow in PROD – Manual ETL Job run & MV refresh done on 4/30
* EBS PROD ETL Jobs & Reports - Enabled and scheduled as EBS 2015 deployed in PROD
* KeenanDirect All Leads Data load on daily basis in QA & PROD

## BO Administration Services

* March, 2015 PLCA month end activities completed successfully
* Weekly maintenance completed successfully – Done on 02,09,16,23 and 30
* Daily report generation sanity check executed
* ETL Load Slow : Reindexed and refresh all the explorer, webi reports in PROD on 4/30
* SIA / Reporting Services (PROD – 5, DEV-3, QA-3 & BODS -1) - Restarted successfully –
* Off Business hours Down time 07,10,17,24,29 & 30 (PROD – 5 \* 20 Mins = 1 hr 40 Mins)
* Reports & Dashboards migrations (DEV to QA – 5, PROD to DEV/QA-1) - completed successfully
* Post Monthly Maintenance activities executed & Monthly ETL Jobs, Reports & Dashboards Backup taken for PROD
* PROD ETL Jobs & Schema refresh KDADWDB to KADWDEV completed successfully
* BODS Test Server 4.2 sp2 installation completed successfully – Awaiting approval for Hardware Updates in QA & PROD.

## Tasks in Progress

* KeenanDirect All Leads Reports automation – PROD/UAT Ready
* AgencyBloc Reports Development – on Hold Individual All leads & Dignity – PROD Ready.
* Alert data – ETL Enhancements – UAT Ready – UAT in Progress by Portal Team
* ODS 4.0 – Ongoing analysis & development activities for better ODS ETL design
* PCB Dashboard 3.1 to 4.1 Redesign – Bug fixes in Progress

## Planned activities for May, 2015

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| *#* | Task Description | Action Item / Remarks | Responsible | Tentative Due Date |
| 1 | BODS Server 4.2 sp2 upgrade in QA environment. | 4.2 SP2 Test Server Implementation – Completed; ETL jobs Dry Run – Completed  Pending Approval Server Hardware upgrade | Keenan | On Hold |
| 2 | PCB Dashboards Re-design | Bug fixes in Progress | Focus | 05/15/2015 |
| 3 | CBMS Reporting data flow analysis, DB Design, ETL & Reports development | Data Flow analysis completed. Awaiting for Source & Target DB Server details from client team to proceed further | Keenan |  |
| 4 | Alert Data for PCB 4.0 | Dev & QA Completed - UAT in Progress | Keenan | 05/15/2015 |
| 5 | Support routine services | Continuous ongoing work | Focus |  |
| 6 | Task in Progress | 1. AgencyBloc Reports – Dignity & Individual All Leads – UAT Ready 2. ODS4.0 Enhancements – Analysis & development 3. Alert Data – Fields - PROD Deployment 4. UCCX – DB Model Analysis & ETL / Reports 5. KeenanDirect Call Center report 6. PCB 3.1 & 4.1 migration | Keenan  Focus  Portal  Keenan  Keenan  Focus | On Hold  Ongoing dev activity  Awaiting feedback  On Hold  On Hold  5/15/2015 |
| 7 | WCIR Report Fields – Second set of Fields | PROD Deployed & shared for QA & Review with Portal Team | Keenan |  |

# HIX

## Completed Activities in April, 2015

* Benefit Point API:-
  + - * + Design Analysis Completed
        + Data base structure and design completed
        + Design documentation completed
        + Development kickoff
* Quotit API:-
  + - * + Developer Integration analysis and Sample tryout completed
        + Table and column structure completed
        + Completed coding and Extraction codes
        + Data Mapping of class and DB code completed
* EEOE API:-
  + - * + Identified EEOE API Services
        + Analysis and design approach completed
        + Assessed development methodologies
* Aflac API:-
  + - * + Identified EEOE API Services
        + Analysis and design approach completed
        + Assessed development methodologies

## Planned activities for May, 2015

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| *#* | *Task Description* | *Action Item / Remarks* | *Responsible* | *Tentative Due Date* |
| 1 | Benefit Point API | Benefit Point API to be UAT ready | Focus | 05/29/2015 |
| 2 | EEOE API | EEOE API contracts coding along with developer testing | Focus | 05/29/2015 |
| 3 | Quotit API | Quotit API incremental load development along with developers testing | Focus | 05/20/2015 |
| 4 | Aflac Integration | Aflac Integration project to be deployed into development phase | Focus | 05/29/2015 |

# CBMS Hotfix Enhancements / CBMS Support

## Enhancements – CBMS Hot fix Release

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| *Squish #* | *Description* | *Priority* | *Rank* | *Status* |
| 13119 | P1/All/When Selecting Change button for VTL or Vol AD&D in EEOE, Dep Coverage Not Kept | P1 | 101 | Prod |
| 13027 | P1 / Request to add a field on Dep tab that captures the Effec Date when a Dep is made Ineligible | P1 | 101 | Closed |
| 12478 | P1 / Colonial Medical Plans - limit enrollment by age / 11/1/14 | P1 | 101 | Prod |
| 13023 | P1/ Enrollment PDF - EE and Spouse EOI Updates in Comments section | P1 | 101 | Prod |
| 13079 | P1/Update forgot password logic [remove client dependency] | P1 | 101 | Prod |
| 13011 | P1/Peralta / Effec Date of Coverage Does Not Change In L.E. | P1 | 101 | Prod |
| 12991 | p1/COS-Active/ Select a package screen does not display in LE/ASAP | P1 | 101 | Prod |
| 13030 | P1/All Clients/Correct Rounding issue on Cost Summary for the Annual Amount of EE and ER | P1 | 101 | Prod |

## Support

* Weekly Carrier transmittals successfully completed on 04/01, 04/08, 04/15, 04/22
* Monthly Invoice process completed successfully on 04/15
* Disk space maintenance carried out on daily basis
* Scheduled reports run monitored
* Squish support requests handled ()
* Electronic files for Torrance, Foothill, Clovis and Conejo loaded every week
* Modification of Transmittal scripts to use robocopy instead of FTP Completed
* Release Hotfix was pushed to production

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Priority** | **Closed** | **Dev** | **Dev complete** | **Dev-Pending Clarification** | **Invalid** | **New** | **Prod** | **QA-Ready** | **Grand Total** |
| **P1** | 20 | 1 | 1 | 1 |  |  | 9 | 8 | 40 |
| **P2** | 20 | 2 |  |  | 1 | 6 | 13 |  | 42 |
| **Grand Total** | 40 | 3 | 1 | 1 | 1 | 6 | 22 | 8 | 82 |

## Planned activities for May, 2015

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Squish # | Description | Priority | Rank | Status |
| 12917 | P1/Incomplete EOI Questionnaire - Notations needed | P1 | 101 | Dev |
| 13022 | P1/Remove Spouse EOI record when Closed or Pending from Benefits Tab and VBB | P1 | 85 | QA-Started |
| 13228 | VTL enrollment is not cleared while closing EE & SP coverage when the GI is 0 for EE and SP | P2 |  | Dev |
| 13229 | P1/Victor Valley UHSD/Prudential VTL Import/ASAP | P1 |  | New |
| 13200 | P1 / Murrita Valley - GTL Cost should not be displayed on screen / 5/4/15 | P1 |  | Dev complete |
| 13085 | Commit related issues | P1 | 100 | QA-Started |

# Enterprise QA Testing Services

## QA CBMS

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Project/Application** | **Milestone** | **Status** | **QA Remarks** | **Action Items** |
| 1 | CBMS | Sanity Test in Staging 5 times | **Completed** |  |  |
| 2 | CBMS | Sanity Test in Pre Prod environment 2 times | **Completed** |  |  |
| 3 | CBMS | Sanity Test in Production environment Once | **Completed** |  |  |
| 4 | CBMS | Tested Squishes for 6.4 Hotfix release in QA environment | **Completed** | Squishes: #12478, #12928, #12942, #12991, #13011, #13023, #13027, #13030, #13046, #13077, #13079, #13119 and #13138 |  |
| 5 | CBMS | Tested Squishes for 6.4 Hotfix release in Pre Prod environment | **Completed** | Squishes: #12991, #13011, #13027, #13030, #13046, #13077, #13079, #13119 |  |
| 6 | CBMS | Re verified the raised issues. | **Completed** |  |  |
| 7 | CBMS | Designing Test Scenarios for 6.4 Hotfix release squishes | **Completed** | Squishes: #12478, #12928, #12942, #12991, #13011, #13023, #13027, #13030, #13046, #13077, #13079, #13119 and #13138 |  |
| 8 | CBMS | Verified EEOE and EOI Related scenarios | **Completed** |  |  |

## QA-CBMS Planned Activities for May -2015

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Project/Application** | **Milestone** | **Status** | **QA Remarks** | **Action Items** |
| 1 | CBMS | Quotit API Testing | **Planned** |  |  |
| 2 | CBMS | Benefit Point API Testing | **Planned** |  |  |
| 3 | CBMS | Transmittal Testing | **Planned** |  |  |
| 4 | CBMS | Test Case designing for upcoming release tickets & Transmittal | **Planned** |  |  |

## QA – Portal

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Project/Application** | **SQ#** | **Milestones/ Task/ Squish Description** | **Status** | **Action Items** |
| 1 | SETECH Application | 67 | Administration - View Contract Type | **Completed** |  |
| 2 | Workers Compensation (WC) Internet Reports | 104 | Generate Management Summary Report | **Completed** |  |
| 3 | Workers Compensation (WC) Internet Reports | 109 | Generate New Claims Report By Location | **Completed** |  |
| 4 | Workers Compensation (WC) Internet Reports | 112 | Generate Closed Claims Report By Location | **Completed** |  |
| 5 | Workers Compensation (WC) Internet Reports | 115 | Generate New Litigation Claims Report By Location | **Completed** |  |
| 6 | Workers Compensation (WC) Internet Reports | 116 | Generate New Litigation Claims Report By Total Incurred | **Completed** |  |
| 7 | Workers Compensation (WC) Internet Reports | 118 | Generate Open Litigation Claim Report By Location | **Completed** |  |
| 8 | Workers Compensation (WC) Internet Reports | 119 | Generate Open Litigation Claim Report By Total Incurred | **Completed** |  |
| 9 | Workers Compensation (WC) Internet Reports | 120 | Generate Open Cumulative Trauma Claim Report By Claimant | **Completed** |  |
| 10 | Workers Compensation (WC) Internet Reports | 121 | Generate Open Cumulative Trauma Claim Report By Location | **Completed** |  |
| 11 | Workers Compensation (WC) Internet Reports | 122 | Generate Open Cumulative Trauma Claim Report By Total Incurred | **Completed** |  |
| 12 | Workers Compensation (WC) Internet Reports | 123 | Generate Open Temporary Disability Claim Report By Claimant | **Completed** |  |
| 13 | Workers Compensation (WC) Internet Reports | 124 | Generate Open Temporary Disability Claim Report By Location | **Completed** |  |
| 14 | Workers Compensation (WC) Internet Reports | 125 | Generate Open Temporary Disability Claim Report By Total Incurred | **Completed** |  |
| 15 | Application Management | 9150 | Admin section to add new Queue to OA 3.0 framework | **Completed** |  |
| 16 | PRIME TCM/UR Queue | 9153 | Daily Triage report - excel format | **Completed** |  |
| 17 | Activity Tracking | 9158 | Change of email templates in Activity tracking | **Completed** |  |
| 18 | Union Bank of California - UBOC | 9173 | UBOC File notification | **Completed** |  |
| 19 | Rating System (SQR) | 9395 | "Rating System" - Existing Issues (As of Nov 30, 2014) - Found during JBoss Testing | **Completed** |  |
| 20 | PIPS Payroll App (PIPS QNR) | 9518 | PIPS Payroll - correct the impacted Payroll data | **Completed** |  |
| 21 | P&C Bridge User Creation | 9524 | PCB does not like names with quotes - changes to two quotes | **Completed** |  |
| 22 | Queue - Service Desk Queue | 9532 | Include Time History Notes in Email update sent out from Service Desk | **Completed** |  |
| 23 | Rating System (SQR) | 9537 | Sorting is not proper in Proforma Estimated Distribution, Charter school grid in Proforma Print page | **Completed** |  |
| 24 | Rating System (SQR) | 9555 | UAT feedback on Liability layer Selection - Layer selection should be dynamic | **Completed** |  |
| 25 | SPECS (New) | 9560 | Remove all restrictions on VIN number | **Completed** |  |
| 26 | Rating System (SQR) | 9576 | Rating System Prod feedback-Changes to the reports for 25X25 excess layer | **Completed** |  |
| 27 | Rating System (SQR) | 9596 | Issue with charter school contribution calculation | **Completed** |  |

## QA - Portal Planned Activities for May -2015

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Project/Application** | **SQ#** | **Milestones/ Task/ Squish Description** | **Status** | **Action Items** |
| 1 | PCB Redesign | NA | Test case design/update for the planned squishes w.r.to the PCB Redesign sprint items | **Planned** | Planned for May 2015 |
| 2 | PCB Redesign | NA | Squishes verification for the planned squishes w.r.to PCB Redesign sprint items | **Planned** | Planned for May 2015 |
| 3 | PCB Redesign | NA | Issues re-verification w.r.to the planned squishes w.r.to PCB Redesign sprint items | **Planned** | Planned for May 2015 |
| 4 | PCB Redesign | NA | Sanity test in PROD for the week end release items w.r.to PCB Redesign sprint items | **Planned** | Planned for May 2015 |
| 5 | QNR Redesign | NA | Test case design/update for the planned squishes w.r.to the QNR Redesign sprint items | **Planned** | Planned for May 2015 |
| 6 | QNR Redesign | NA | Squishes verification for the planned squishes w.r.to QNR Redesign sprint items | **Planned** | Planned for May 2015 |
| 7 | QNR Redesign | NA | Issues re-verification w.r.to the planned squishes w.r.to QNR Redesign sprint items | **Planned** | Planned for May 2015 |
| 8 | QNR Redesign | NA | Sanity test in PROD for the week end release items w.r.to QNR Redesign sprint items | **Planned** | Planned for May 2015 |
| 9 | WCIR Rewrite | NA | Test case design/update for the planned squishes w.r.to the WCIR Rewrite sprint items | **Planned** | Planned for May 2015 |
| 10 | WCIR Rewrite | NA | Squishes verification for the planned squishes w.r.to WCIR Rewrite sprint items | **Planned** | Planned for May 2015 |
| 11 | WCIR Rewrite | NA | Issues re-verification w.r.to the planned squishes w.r.to WCIR Rewrite sprint items | **Planned** | Planned for May 2015 |
| 12 | WCIR Rewrite | NA | Compare prod data between old WCIR to New WCIR. | **Planned** | Planned for May 2015 |
| 13 | Portal/Oracle Sprint Items | NA | Test case design for the planned squishes w.r.to the sprints (5.1.43 - 3.0.43, 5.1.44 - 3.0.44 & 5.1.45 - 3.0.45) | **Planned** | Planned for May 2015 |
| 14 | Portal/Oracle Sprint Items | NA | Squishes verification for the planned squishes w.r.to the sprints (5.1.43 - 3.0.43, 5.1.44 - 3.0.44 & 5.1.45 - 3.0.45) | **Planned** | Planned for May 2015 |
| 15 | Portal/Oracle Sprint Items | NA | Issues re-verification w.r.to the planned squishes for the sprints (5.1.43 - 3.0.43, 5.1.44 - 3.0.44 & 5.1.45 - 3.0.45) | **Planned** | Planned for May 2015 |
| 16 | Portal/Oracle Sprint Items | NA | Sanity test in PROD for week end release items w.r.to the sprints (5.1.43 - 3.0.43, 5.1.44 - 3.0.44 & 5.1.45 - 3.0.45) | **Planned** | Planned for May 2015 |

## QA- DW Track

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| ***#*** | ***Project*** | ***Task Description*** | ***Status*** | ***Action Item*** |
| 1 | WCIR | WCIR data verification in QA environment.(only backend Verification for DW perspective) | **Completed** |  |
| 2 | KDAT Reports | Routine Task: (Weekly wise) Done Data quality testing for KDAT report in Production (Feb 2015) | **Completed** | Weekly Data quality testing |
| 3 | Daily Refresh reports | Routine Task: (Day wise) Done sanity check for explorer and crystal report and dashboard. (Feb 2015) | **Completed** | Daily sanity check for PROD explorer reports |
| 4 | HH and Enloe Dashboard | Routine task: (Monthly wise) Verified the changes in Huntington Hospital and Enloe Dashboard (Feb 2015) | **Completed** | Monthly verification for "HH and Enloe" dashboards |
| 5 | PCB Dashboard Verification | PCB dashboard verification in QA environment (29 dashboard) | **Completed** |  |

## QA-D/W Track Planned Activities for May, 2015

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| ***#*** | ***Project*** | ***Task Description*** | ***Status*** | ***Action Item*** |
| 1 | KDAT Reports | Routine Task: (Weekly wise) Done Data quality testing for KDAT report in Production (Apr 2015) | **Planned** | Planned for May 2015 - Weekly Data quality testing |
| 2 | Daily Refresh reports | Routine Task: (Day wise) Done sanity check for explorer and crystal report and dashboard. (Apr 2015) | **Planned** | Planned for May 2015 - Daily sanity check for PROD explorer reports |
| 3 | HH and Enloe Dashboard | Routine task: (Monthly wise) Verification of Huntington Hospital and Enloe Dashboard for Apr 2015 data | **Planned** | Planned for May 2015 - Need to test for Apr -2015 file |
| 4 | PCB Dashboards | Test case designing for PCB dashboard | **Planned** |  |
| 5 | PCB Dashboards | PCB dashboard re - verification in QA environment through server | **Planned** |  |
| 6 | PCB Dashboards | PCB dashboard verification after portal integrated through NEW PCB portal | **Planned** |  |
| 7 | Proposed Reports | Keenan Direct: CRM Individual Leads Activity Report verification | **Planned** |  |
| 8 | Proposed Reports | Analysis of CBMS reports conversion to DW crystal report and designing test cases for the same | **Planned** |  |

# Cadillac Tax Projection Tool

## Cadillac Tax Projection Tool - Excel Solution

* Completed successfully the demo.

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End of Report